

# ascom

## IP Training Programme

HOUSE OF  
TECHNOLOGY

en deel af mercantec<sup>+</sup>

### Module 1: IP Generic

### Session 4: Applications and protocols



ascom

HOUSE OF  
TECHNOLOGY

en deel af mercantec<sup>+</sup>

## ROUTING PROTOCOLS

Cisco Routers					
Router - Generic	Cisco 2600/3600	Cisco 7507 Router	Cisco 7600 Router	Cisco 7500 Router	Cisco 1000 Router
Cisco 7505 Router	Mobile Router	Router - ATM	Router - Broadband	Router - Content	Router - Storage
Router - with	Router - with Firewall	Router - IP Telephony	Router - Voice-Ena...	Switch Router	Wavelength Router



## Route table creation



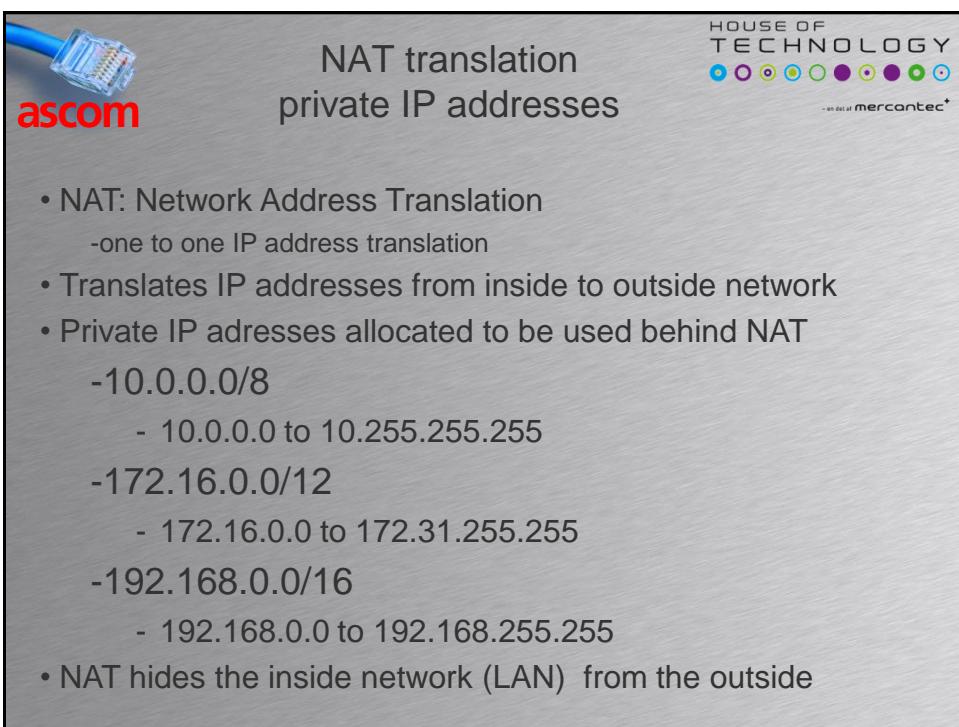
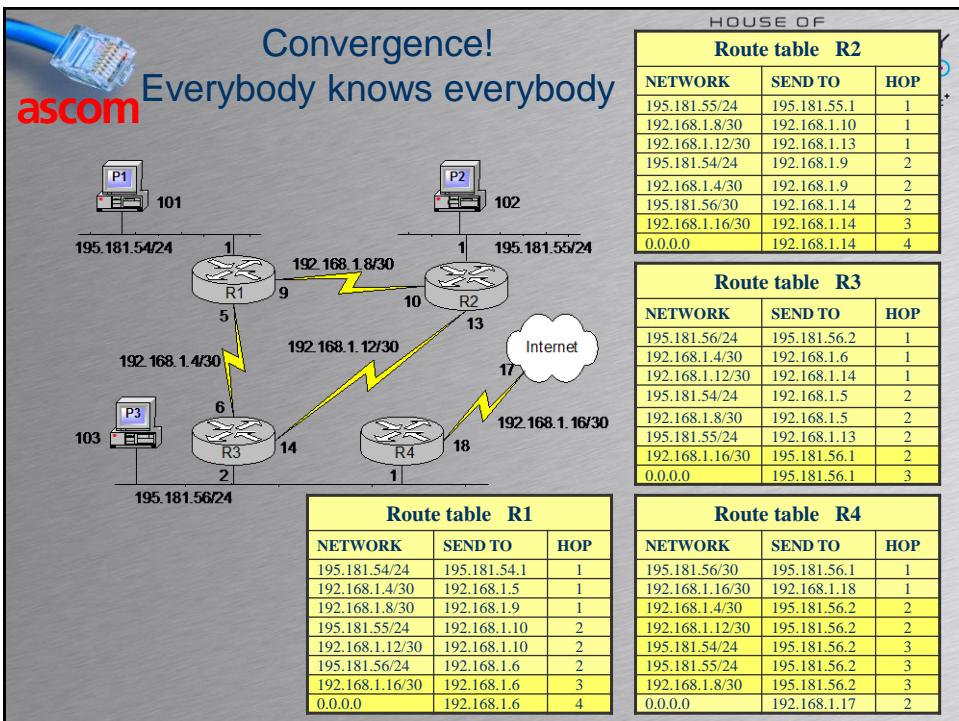
- The route table in routers can be created and maintained in two ways
  - 1: Static route table entry
    - Entries are entered manually
  - 2: Dynamic route table entry
    - Entries are sent between routers automatically
    - Require the use of a Routing protocol – such as
      - RIP, OSPF, IS-IS or BGP



## RIP



- RIP will transmit its Routing table to its neighbor routers every 30. seconds.
- The neighbors will learn the transmitting routers logical networks.
- The neighbors will transmit their routing tables so the local router learns their logical networks.

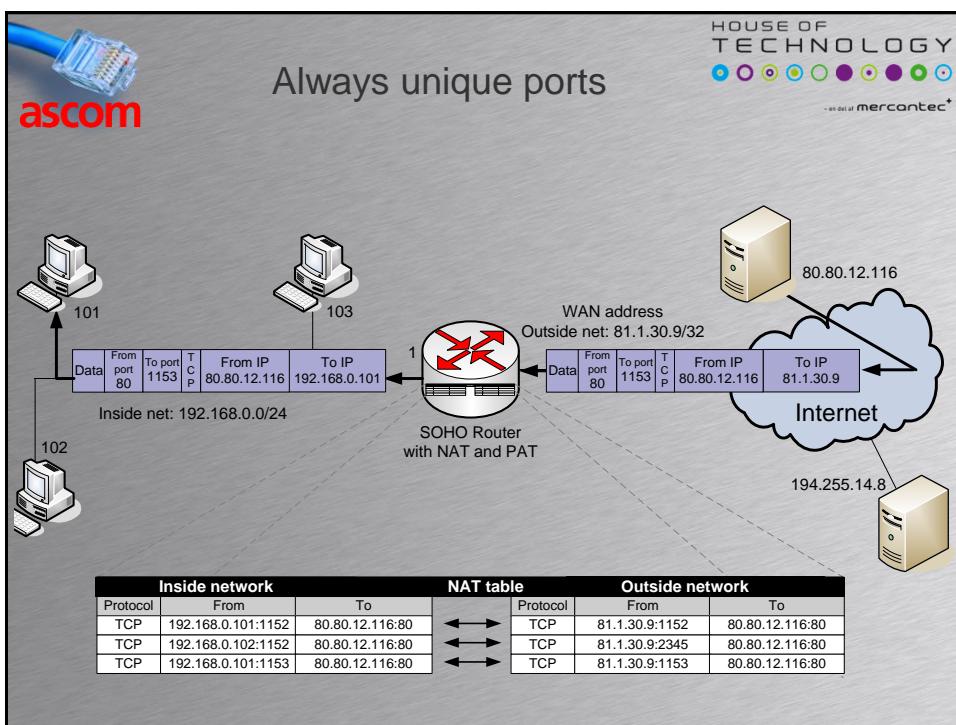


## NAT and PAT

**ascom**

- TCP and UDP uses port numbers.
- NAT/PAT software keeps track on connections using:
  - Protocol ( eg. TCP)
  - Inside from IP ( eg. 192.168.0.101)
  - Inside from port ( eg. Port 1152)
  - Outside to IP ( eg. 80.80.12.116)
  - Outside to port ( eg. port 80)
- The five parameters describe a unique connection

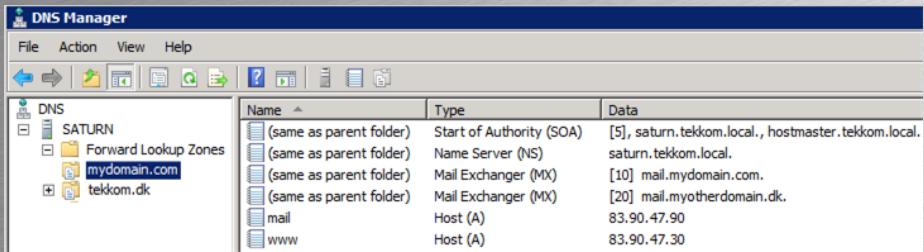




## Windows DNS Server

**ascom**

- Windows server version 2003, 2008 and 2012 has intuitive DNS server management tools.



Name	Type	Data
(same as parent folder)	Start of Authority (SOA)	[5], saturn.tekkom.local., hostmaster.tekkom.local.
(same as parent folder)	Name Server (NS)	saturn.tekkom.local.
(same as parent folder)	Mail Exchanger (MX)	[10] mail.mydomain.com.
(same as parent folder)	Mail Exchanger (MX)	[20] mail.myotherdomain.dk.
mail	Host (A)	83.90.47.90
www	Host (A)	83.90.47.30

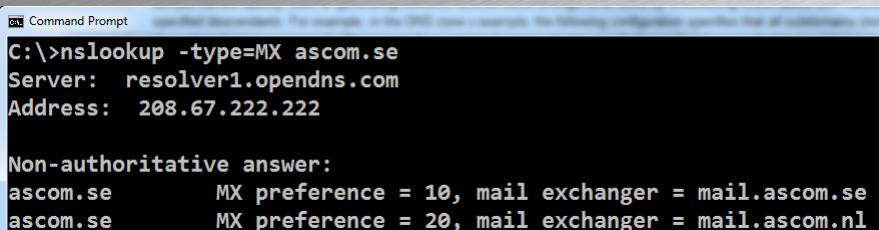
- mail.mydomain.com A record points to 83.90.47.90
- www.mydomain.com A record points to 83.90.47.30
- mail.mydomain.com MX record (preference=10)
- mail.myotherdomain.dk MX record (preference=20)



## DNS zone records

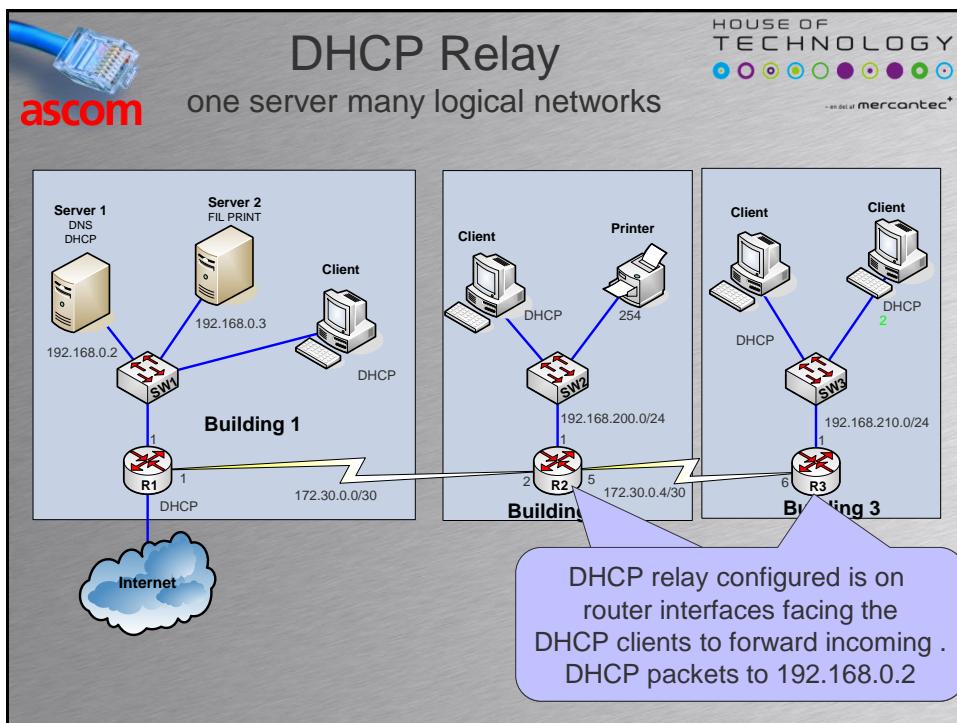
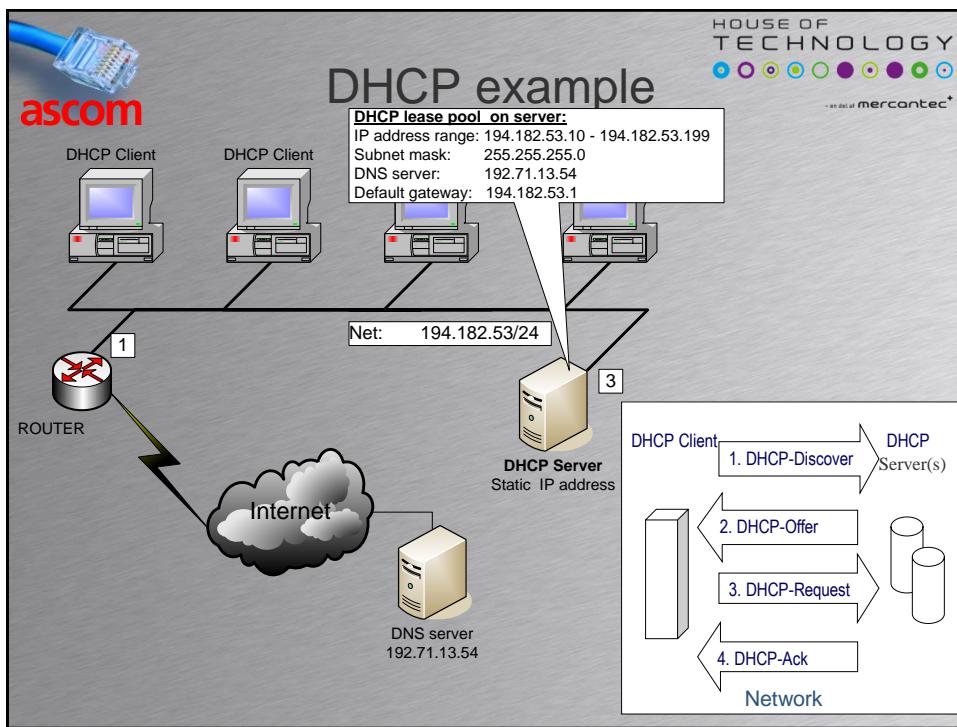
**ascom**

- MX – Mail eXchange**
  - Shows Mail servers for the domain.
- The ascom.se domain has two mail servers
  - Mail.ascom.se and mail.ascom.nl
  - The mailserver with lowest preference has highest priority and will be used first. If unreachable the next lowest preference is tried.
- The IP address of the mail server(s) is found using a A-record lookup



```
C:\>nslookup -type=MX ascom.se
Server: resolver1.opendns.com
Address: 208.67.222.222

Non-authoritative answer:
ascom.se      MX preference = 10, mail exchanger = mail.ascom.se
ascom.se      MX preference = 20, mail exchanger = mail.ascom.nl
```

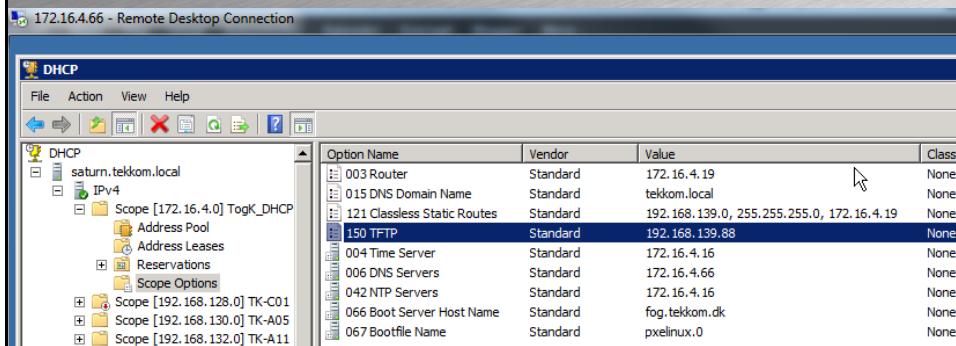


## DHCP options

**ascom**

- Windows DHCP server options configuration example
- TFTP servers are often used to store IP phones configuration files.



## Subnetting

**ascom**

- Classfull IP addresses
 

Network part	Host part
--------------	-----------
- For example: 172.16.4.5/16
  - Network part 172.16
  - Host part: 4.5
- Classless IP addresses
 

Network part	Subnet part	Host part
--------------	-------------	-----------
- For example 172.16.4.5/24
  - Network part: 172.16.4
  - Host part: 5



## Classless IP addresses

ascom

HOUSE OF  
TECHNOLOGY  
• ○ ◎ ◉ ◇ ◆ ◁ ◃  
~ en del av mercantec ~

- Subnettet class B network as /24
  - One class B net subnettet to 256 subnets

Network	Subnet mask	Max hosts
172.16.0.0	255.255.255.0	254
172.16.1.0	255.255.255.0	254
172.16.2.0	255.255.255.0	254
...	...	...
172.16.253.0	255.255.255.0	254
172.16.254.0	255.255.255.0	254
172.16.255.0	255.255.255.0	254



ascom

## Exponentiation

HOUSE OF  
TECHNOLOGY  
• ○ ◎ ◉ ◇ ◆ ◁ ◃  
~ en del av mercantec ~

- Mathematical operation
- Called “potens” in Swedish, Norwegian and Danish.
- $2^5 = 2 \wedge 5 = 2 * 2 * 2 * 2 * 2 = 32$
- $7^2 = 7 \wedge 2 = 7 * 7 = 49$
- $2^{64} = 2 \wedge 64 = 18.446.744.073.709.551.616$
- Often used when dealing with numeric systems.

  
ascom

## Numeric systems II

HOUSE OF  
TECHNOLOGY  
  
- en de la mercantec®

$$\begin{array}{r} 8367_{10} \\ \hline 7 \cdot 10^0 = 7 \cdot 1 & = & 7 \\ 6 \cdot 10^1 = 6 \cdot 10 & = & 60 \\ 3 \cdot 10^2 = 3 \cdot 100 & = & 300 \\ 8 \cdot 10^3 = 8 \cdot 1000 & = & 8000 \\ \hline \text{Decimal sum} & = & \underline{\underline{8367}} \end{array}$$

$$\begin{array}{r} 1101_2 \\ \hline 1 \cdot 2^0 = 1 \cdot 1 & = & 1 \\ 0 \cdot 2^1 = 0 \cdot 2 & = & 0 \\ 1 \cdot 2^2 = 1 \cdot 4 & = & 4 \\ 1 \cdot 2^3 = 1 \cdot 8 & = & 8 \\ \hline \text{Decimal sum} & = & \underline{\underline{13}} \end{array}$$

  
ascom

## The binary byte

HOUSE OF  
TECHNOLOGY  
  
- en de la mercantec®

$$\begin{array}{r} 11111111_2 \\ \hline 1 \cdot 2^0 = 1 \cdot 1 & = & 1 \\ 1 \cdot 2^1 = 1 \cdot 2 & = & 2 \\ 1 \cdot 2^2 = 1 \cdot 4 & = & 4 \\ 1 \cdot 2^3 = 1 \cdot 8 & = & 8 \\ 1 \cdot 2^4 = 1 \cdot 16 & = & 16 \\ 1 \cdot 2^5 = 1 \cdot 32 & = & 32 \\ 1 \cdot 2^6 = 1 \cdot 64 & = & 64 \\ 1 \cdot 2^7 = 1 \cdot 128 & = & 128 \\ \hline \text{Decimal sum} & = & \underline{\underline{255}} \end{array}$$



## The binary byte

HOUSE OF  
TECHNOLOGY  
• ○ ◇ ◆ ◇ ● ◇ ◆  
- en de ar mercantec®

$$\begin{array}{rcl} 111111000_2 & & \\ \downarrow & \downarrow & \downarrow \\ 0*2^0 & = 1*1 & = 0 \\ 0*2^1 & = 1*2 & = 0 \\ 0*2^2 & = 1*4 & = 0 \\ 1*2^3 & = 1*8 & = 8 \\ \downarrow & \downarrow & \downarrow \\ 1*2^4 & = 1*16 & = 16 \\ 1*2^5 & = 1*32 & = 32 \\ 1*2^6 & = 1*64 & = 64 \\ \downarrow & \downarrow & \downarrow \\ 1*2^7 & = 1*128 & = 128 \\ \hline \text{Decimal sum} & = & \underline{\underline{248}} \end{array}$$



## Classless IP addresses

HOUSE OF  
TECHNOLOGY  
• ○ ◇ ◆ ◇ ● ◇ ◆  
- en de ar mercantec®

- A binary “1” in the subnet mask means the bit belongs to the logical network or subnet
- A binary “0” in the subnet mask means the bit belongs to the host part of the IP address

Prefix	Subnet mask - decimal	Subnet mask - binary
/24	255.255.255.0	11111111.11111111.11111111.00000000
/25	255.255.255.128	11111111.11111111.11111111.10000000
/26	255.255.255.192	11111111.11111111.11111111.11000000
/27	255.255.255.224	11111111.11111111.11111111.11100000
/28	255.255.255.240	11111111.11111111.11111111.11110000
/29	255.255.255.248	11111111.11111111.11111111.11111000
/30	255.255.255.252	11111111.11111111.11111111.11111100



## Classless IP addresses

ascom

HOUSE OF  
TECHNOLOGY  
• • • • • • • •  
- en de la mercantec \*

- To adapt the size of a logical network to customer networks the classes were abandoned.
  - Subnets is logical networks

prefix	Subnet mask	Subnets	Max hosts
/24	255.255.255.0	1	254
/25	255.255.255.128	2	126
/26	255.255.255.192	4	62
/27	255.255.255.224	8	30
/28	255.255.255.240	16	14
/29	255.255.255.248	32	6
/30	255.255.255.252	64	2



## Network and broadcast

ascom

HOUSE OF  
TECHNOLOGY  
• • • • • • • •  
- en de la mercantec \*

- Two IP addresses of each logical network is reserved for special purposes. They are illegal as host IP addresses
  - All host bits “0” is the logical network name
  - All host bits “1” is the local broadcast IP address
- For example the 192.168.100.0/24 network
  - 192.168.100.0 is the network name
  - 192.168.100.255 is the broadcast address
  - Usable IP address ranges from
    - 192.168.100.1 to 192.168.100.254
    - A total of 254 usable addresses

A /24 network		HOUSE OF TECHNOLOGY	
ascom		en deel af mercantec+	
		Net part	Host part
195 . 181 . 54 . 0	=	11000011 . 10110101 . 00110110	00000000
195 . 181 . 54 . 1	=	11000011 . 10110101 . 00110110	00000001
195 . 181 . 54 . 2	=	11000011 . 10110101 . 00110110	00000010
			.
			00110110 . 00111110
			00110110 . 00111111
			00110110 . 01000000
			00110110 . 01000001
			.
			01111110 . 01111111
			01111110 . 10000000
			01111110 . 10000001
			.
			10111110 . 10111111
			10111110 . 11000000
			.
195 . 181 . 54 . 193	=	11000011 . 10110101 . 00110110	11000001
			.
			.
195 . 181 . 54 . 254	=	11000011 . 10110101 . 00110110	11111110
195 . 181 . 54 . 255	=	11000011 . 10110101 . 00110110	11111111



## Four /26 networks

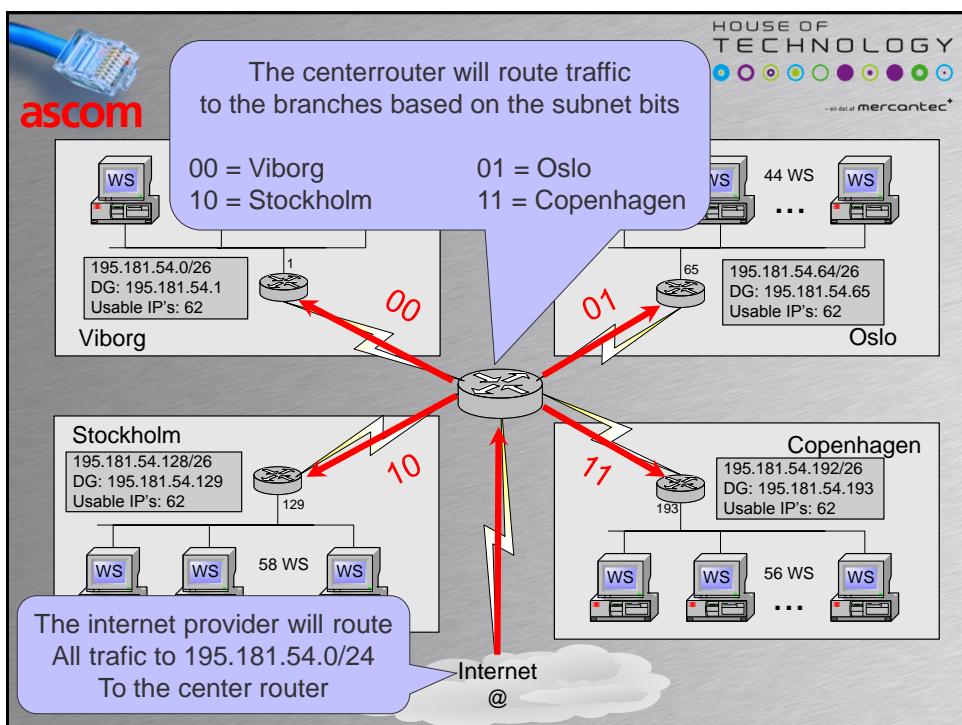
**ascom**

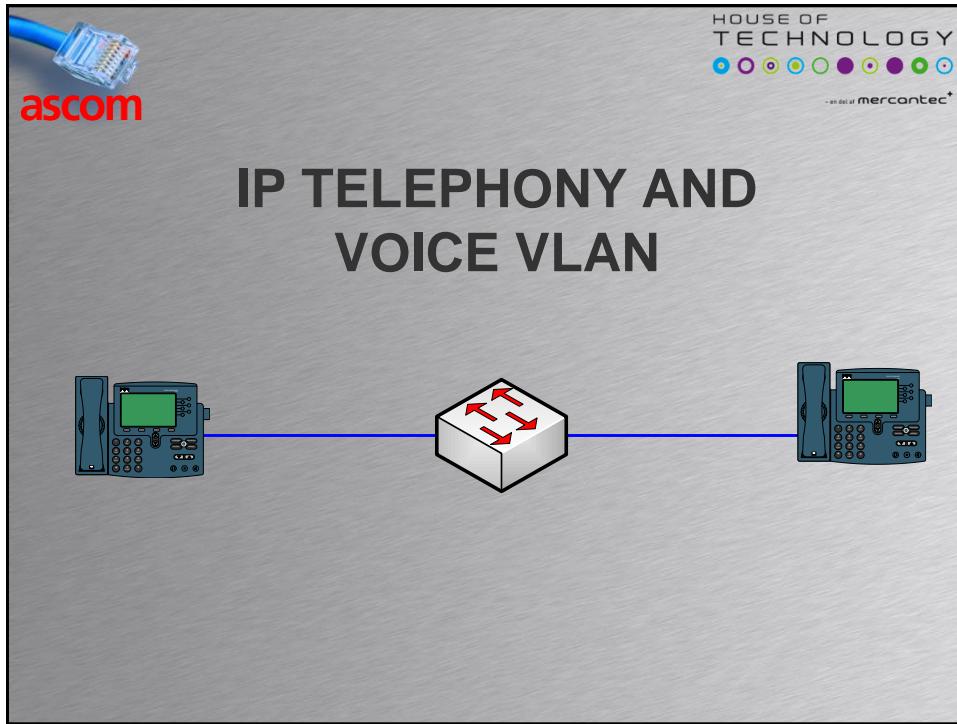
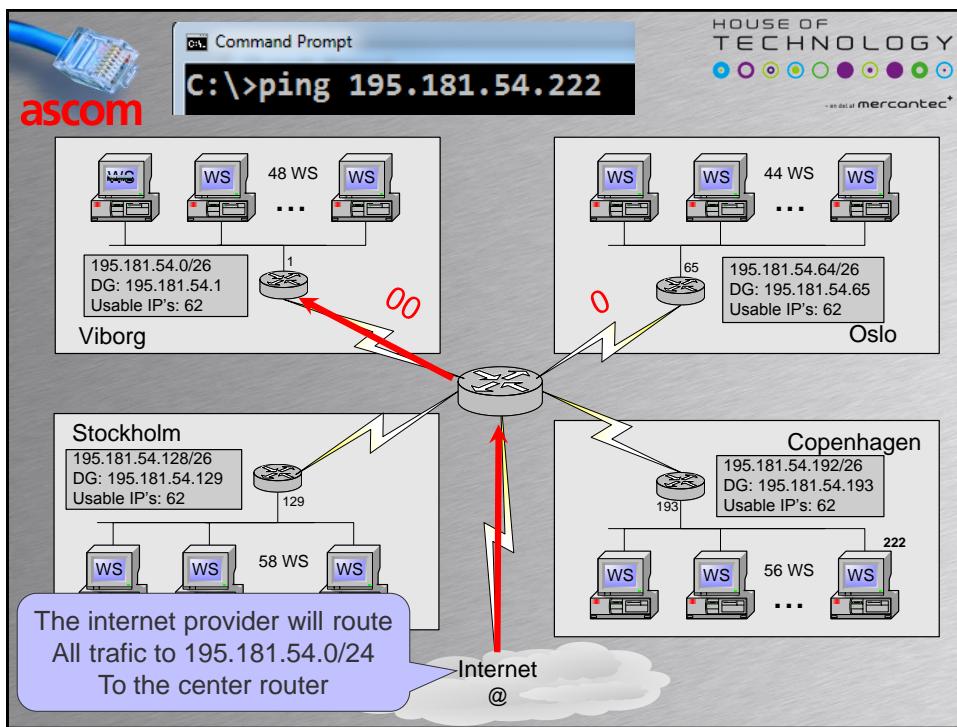
HOUSE OF TECHNOLOGY en del av mercantec®

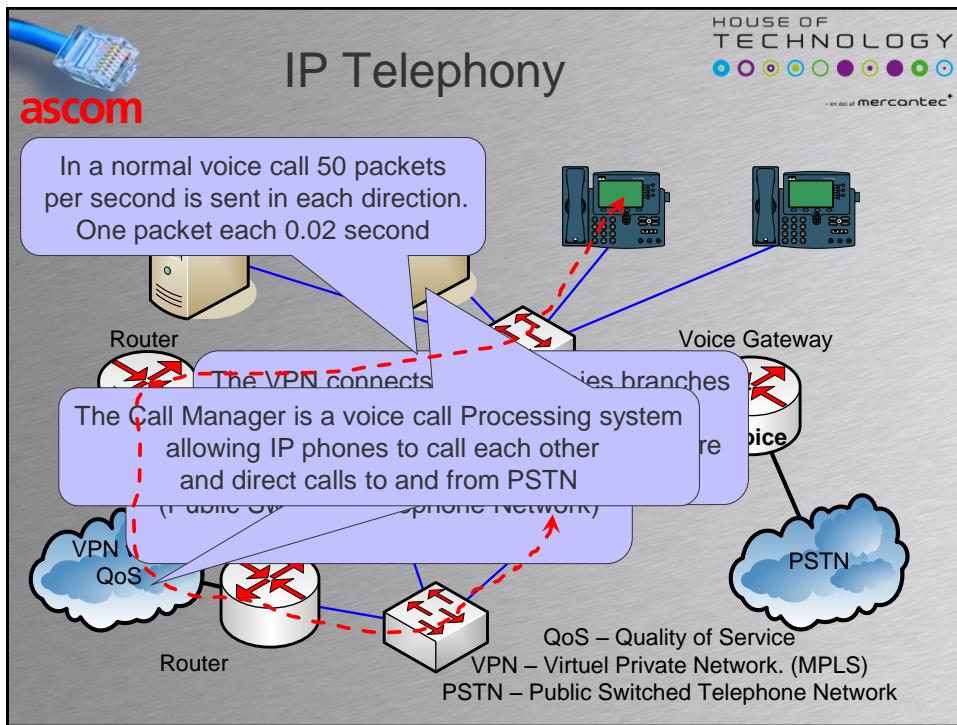
	Net part - subnet part blue	Host part	
195.181.54.0	= 11000011 . 10110101 . 00110110 . 00000000		
195.181.54.1	= 11000011 . 10110101 . 00110110 . 00000001		
195.181.54.2	= 11000011 . 10110101 . 00110110 . 00000010		
:	:	:	
195.181.54.62	= 11000011 . 10110101 . 00110110 . 00111110		
195.181.54.63	= 11000011 . 10110101 . 00110110 . 00111111		
195.181.54.64	= 11000011 . 10110101 . 00110110 . 01000000		
195.181.54.65	= 11000011 . 10110101 . 00110110 . 01000001		
:	:	:	
195.181.54.126	= 11000011 . 10110101 . 00110110 . 01111110		
195.181.54.127	= 11000011 . 10110101 . 00110110 . 01111111		
195.181.54.128	= 11000011 . 10110101 . 00110110 . 10000000		
195.181.54.129	= 11000011 . 10110101 . 00110110 . 10000001		
:	:	:	
195.181.54.190	= 11000011 . 10110101 . 00110110 . 10111110		
195.181.54.191	= 11000011 . 10110101 . 00110110 . 10111111		
195.181.54.192	= 11000011 . 10110101 . 00110110 . 11000000		
195.181.54.193	= 11000011 . 10110101 . 00110110 . 11000001		
:	:	:	
195.181.54.254	= 11000011 . 10110101 . 00110110 . 11111110		
195.181.54.255	= 11000011 . 10110101 . 00110110 . 11111111		

The four /26 networks are summarized as follows:

- 195.181.54.0/26: Subnet bits 00000000
- 195.181.54.64/26: Subnet bits 01000000
- 195.181.54.128/26: Subnet bits 10000000
- 195.181.54.192/26: Subnet bits 11000000







-



## IP Telephony

- VoIP best practice is separating voice and data traffic in the network
  - Enhancing security not mixing VoIP and data
  - Troubleshooting simplified
  - Easier to deploy Quality of Service
- Two ways of separating data and voice
  - Two physical networks
  - One physical network with separate VLAN's for voice and data



## IP Telephony

- Two physical networks
  - Expensive
    - 2 x Devices, 2 x cabling and 2 x VPN's
  - Easy to ensure good voice quality
- One physical network
  - Two logical networks – one for voice one for data
    - Using a data-VLAN and a voice-VLAN
  - Cheaper
  - More difficult to ensure voice quality
    - Need end-to-end quality of service configured

**VLAN Review**

Virtual Local Area Network

ascom

HOUSE OF TECHNOLOGY  
en del ar mercantec\*

- Switch ports belong to a VLAN
- Devices on same VLAN can communicate
- Switch ports configured as trunks can exchange VLAN traffic between switches

**Voice VLAN option 1**

ascom

HOUSE OF TECHNOLOGY  
en del ar mercantec\*

- Traffic separated physically between switch and users desk
  - One cable and one switch port for users PC
  - One cable and one switch port for users IP Phone
  - Expensive in cabling and switches

**Voice VLAN option 2**

**ascom**

- IP phone ethernet port connects to Switch in rack closet typically through RJ45 wall plug.
- Users PC connects to the same port on the IP phone.
- Building IP phones have two ports:
  - One port connects to the rack closet switch.
  - The other port connects to the User's PC.

IP phone ethernet port connects to Switch in rack closet typically through RJ45 wall plug.

IP phone ethernet port connects to Users PC

**Voice VLAN option 2**

**ascom**

- Data traffic carried in VLAN 100
- Voice traffic carried in VLAN 200

VLAN 100 — Data  
VLAN 200 — Voice

TRUNK

VLAN capable switch

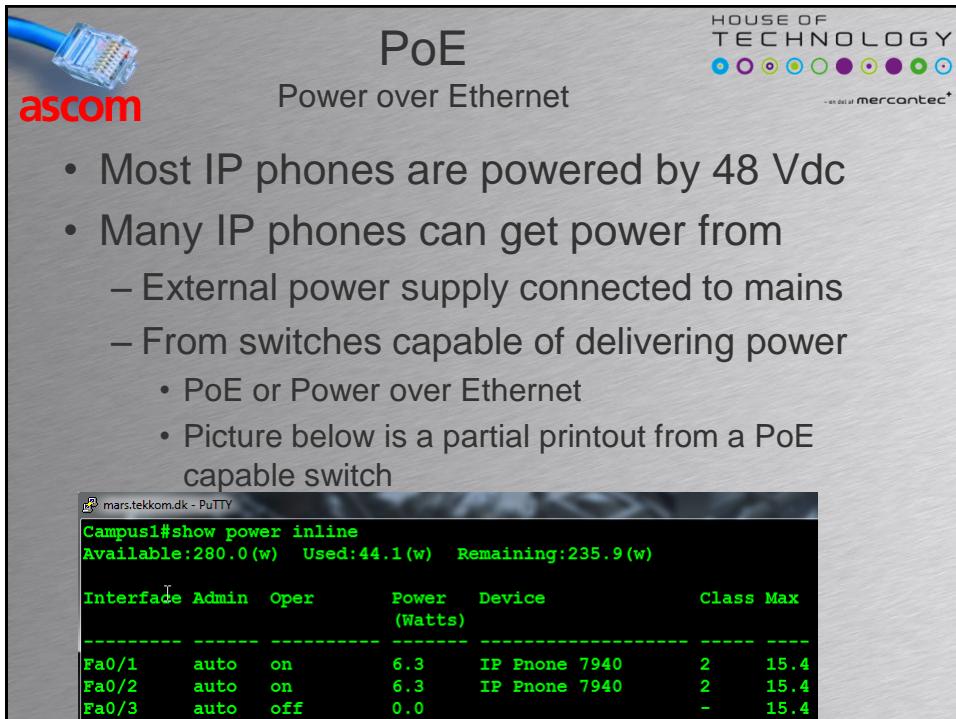
VLAN 100 VLAN 200

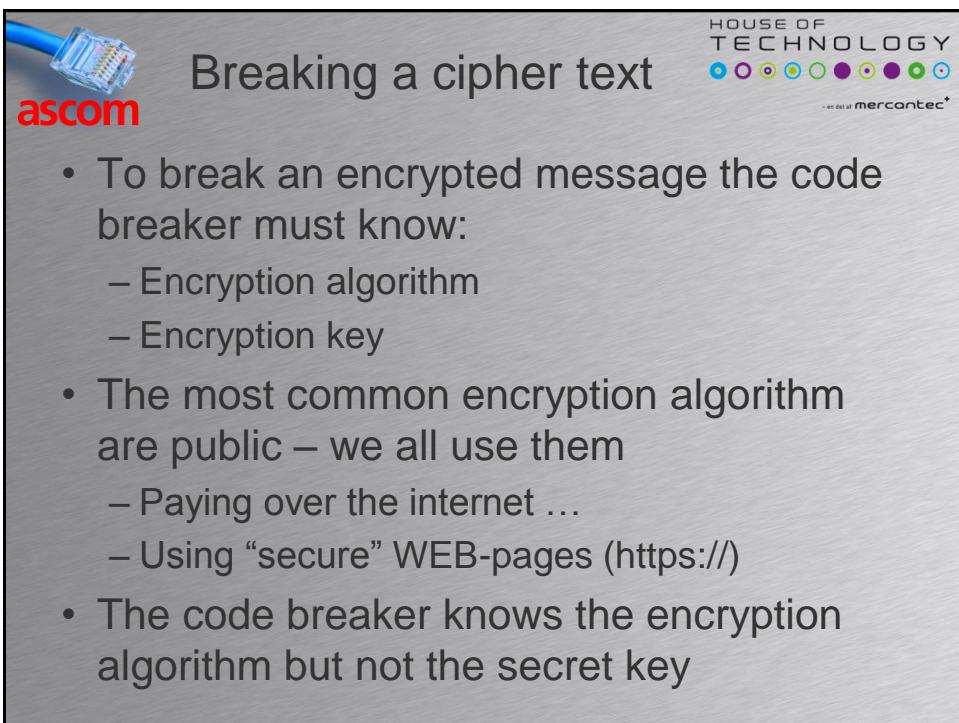
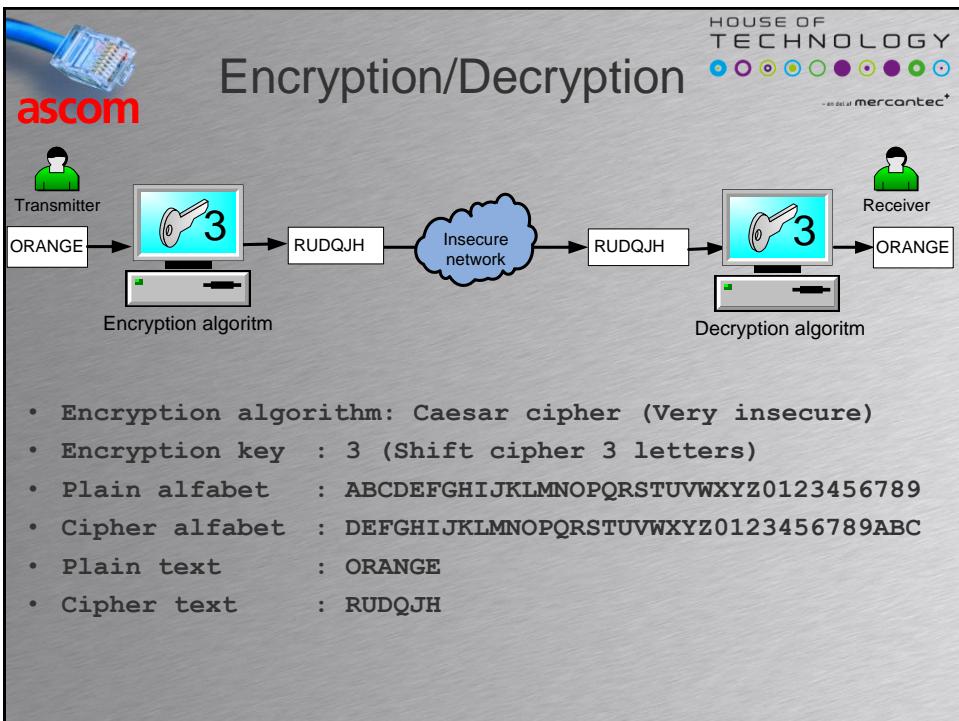
Trunk

VLAN capable switch

VLAN 100 VLAN 200

Trunk







## Brute force code breaking ascom

HOUSE OF  
TECHNOLOGY  
- en de la mercantec\*

- Test all possible keys
- Compare clear text with database with common words
- Codebreaker find key in four attempts!

Key 0:	RUDQJH	Key 12:	FI1E75	Key 24:	36P2VT
Key 1:	QTCPIG	Key 13:	EH0D64	Key 25:	25O1US
Key 2:	PSBOHF	Key 14:	DGZC53	Key 26:	14N0TR
Key 3:	ORANGE	Key 15:	CFYB42	Key 27:	03MZSQ
Key 4:	NQ9MFD	Key 16:	BEXA31	Key 28:	Z2LYRP
Key 5:	MP8LEC	Key 17:	ADW920	Key 29:	Y1KXQO
Key 6:	LO7KDB	Key 18:	9CV81Z	Key 30:	X0JWPN
Key 7:	KN6JCA	Key 19:	8BU70Y	Key 31:	WZIVOM
Key 8:	JM5IB9	Key 20:	7AT6ZX	Key 32:	VYHUNL
Key 9:	IL4HA8	Key 21:	69S5YW	Key 33:	UXGTMK
Key 10:	HK3G97	Key 22:	58R4XV	Key 34:	TWFSLJ
Key 11:	GJ2F86	Key 23:	47Q3WU	Key 35:	SVERKI



## Strong keys necessary Encryption standards

HOUSE OF  
TECHNOLOGY  
- en de la mercantec\*

Standard	Key size	Status	Time required to break*
Caesar	36 (less than 6 bit)	Very insecure	0,000.000.000.72 second
DES	56 bit	Insecure	400 days
Triple DES	56, 112 or 168 bit	(In)secure	112 bit key: 800 days
AES	128, 192 or 256 bit	Secure	128 bit key: $5 \times 10^{21}$ year

\* Time required to check all possible keys at 50.000.000.000 keys per second. (reference <http://arxiv.org/ftp/arxiv/papers/1003/1003.4085.pdf>)

- DES = Data Encryption Standard
- AES = Advanced Encryption Standard
- Theoretical number of keys:
  - 56 bit =  $2^{56} = 72057594037927936$
  - 256 BIT =  $2^{256} = 115792089237316195423570985008687907853269984665640564039457584007913129639936$



## Network security

ascom

HOUSE OF  
TECHNOLOGY  
• • • • • • •  
- en del af mercantec®

- Network designers protect the network infrastructure and servers by
  - Establishing trust boundaries
  - Firewalls
- Network designers protect network from
  - Intrusion from unwanted sources
  - Non-authorized equipment
  - User authentication and user rights
  - Physical locked server rooms and wiring closets
  - Eavesdropping by encrypting data
  - ...



ascom

## MAC address flooding

HOUSE OF  
TECHNOLOGY  
• • • • • • •  
- en del af mercantec®

- A switch sorts traffic based on MAC addresses.
- A switch has limited memory

```
mars.tekkom.dk - PuTTY
freja#show mac address-table
      Mac Address Table
-----
Vlan   Mac Address        Type      Ports
-----  -----
  4    0000.85b9.9c4d  DYNAMIC   Fa0/6
  4    0007.e940.0abf  DYNAMIC   Fa0/7
  4    000c.29de.fe14  DYNAMIC   Fa0/16
  4    0014.5e67.614a  DYNAMIC   Fa0/11
  4    0015.17c5.2898  DYNAMIC   Fa0/8
  4    0015.17c5.289a  DYNAMIC   Fa0/10
  4    0018.187c.b400  DYNAMIC   Fa0/13
```



## MAC address flooding

- Symptom:

- An attacker sends thousands of ethernet frames to a switch with random source MAC addresses
- The switch's limited memory will be consumed and the switch will flood traffic to all ports for ethernet frames with unknown destinations.
- The attacker can sniff packets and gain access to sensitive data



## MAC address flooding

- Counter measures:

- A port security feature which limits the number of MAC addresses on a per port basis
- Often programmable per port number
- Often the port will shut down for a period of time if maximum number exceeded

- Impact

- When adding equipment in existing customer networks port security may shut down the port unintentionally

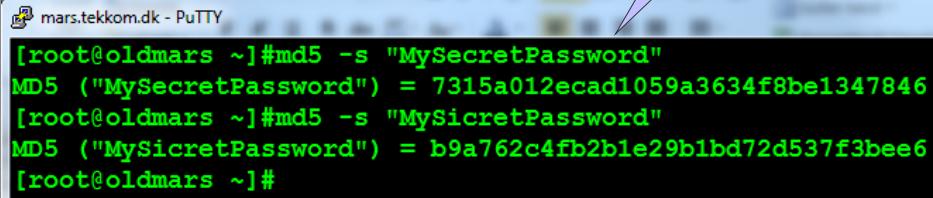
**ascom**

## Hash function



- A hash is a mathematical function
- Maps variable length data to fixed length data
- Used to protect passwords
- Password not stored on server
- Hash stored on server

Notice small change  
in password e to i



```
[root@oldmars ~]#md5 -s "MySecretPassword"
MD5 ("MySecretPassword") = 7315a012ecad1059a3634f8be1347846
[root@oldmars ~]#md5 -s "MySicretPassword"
MD5 ("MySicretPassword") = b9a762c4fb2b1e29b1bd72d537f3bee6
[root@oldmars ~]#
```

**ascom**

## LDAP



Lightweight Directory Access Protocol





## LDAP

**ascom** Lightweight Directory Access Protocol

HOUSE OF  
TECHNOLOGY  
• • • • • • •  
- en de la mercantec\*

- Like an electronic telephone directory
  - LDAP server – The directory
  - LDAP client – The user
- The LDAP server for example holds
  - Login credentials (username, password)
  - User information (name, office)
  - Extension numbers for IP-Phones
  - Authorization information
- The LDAP server is used for centralized login

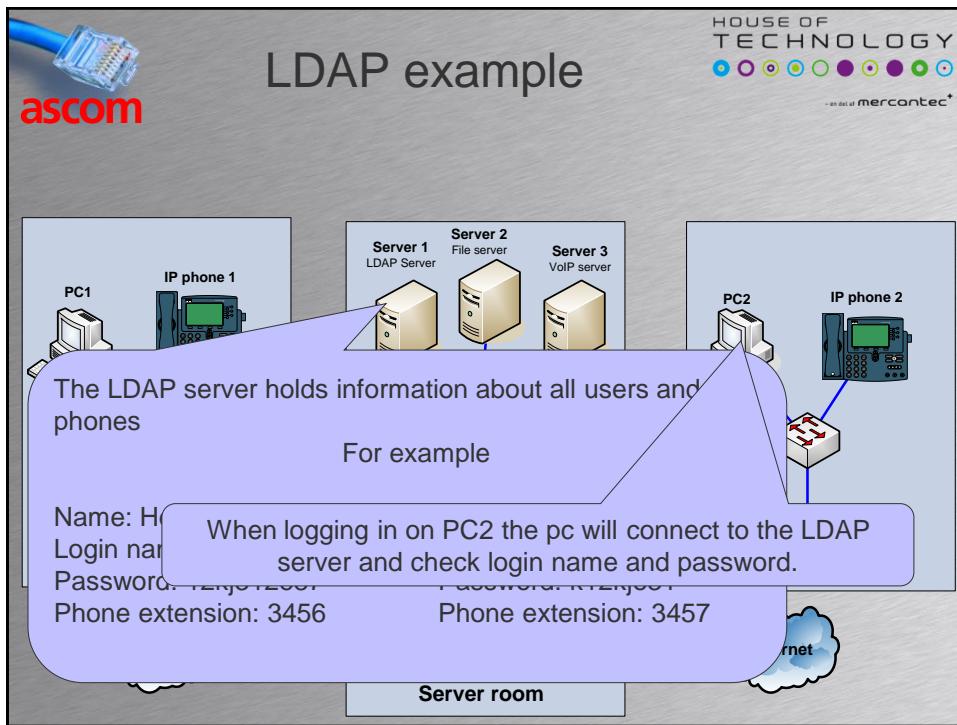


## LDAP

**ascom** Lightweight Directory Access Protocol

HOUSE OF  
TECHNOLOGY  
• • • • • • •  
- en de la mercantec\*

- Different kind of systems use the same source for information (The directory)
  - IP Phones
  - Servers
  - Client computers
- One directory for all systems
  - Needs redundancy (No single point of failure)
- LDAP is a common protocol used by hosts to access the directory and its entries.
  - LDAP is a TCP/IP based protocol





## Active Directory

AD or ADS

HOUSE OF  
TECHNOLOGY  
• • • • •  
- en de la mercantec +

ascom

- AD is a Microsoft developed directory service
- build for Microsoft Windows Domains
  - A domain is collection of resources (servers...)
- Uses LDAP for communication
- Uses DNS for name resolution
  - Hostnames to and from IP addresses
- Uses encryption and secure login

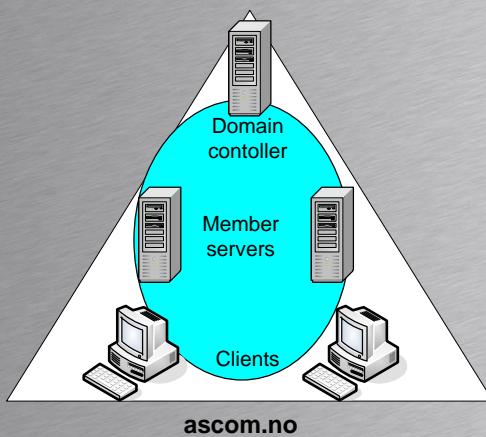


## The AD domain

ascom

HOUSE OF  
TECHNOLOGY  
• • • • •  
- en de la mercantec +

- A domain contain at least one DC
  - DC – Domain Controller
- The DC holds the Active Directory



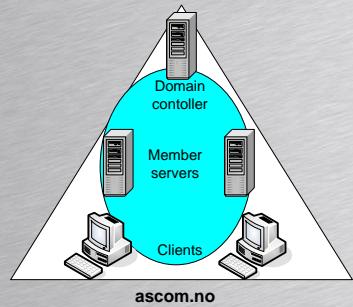


## The AD domain

**ascom**

- There must be a DNS server for the domain
  - Automatically installed when installing AD
- Host register their names and IP addresses to the DNS server
  - All hosts in the domain has its own A-record
  - For example:

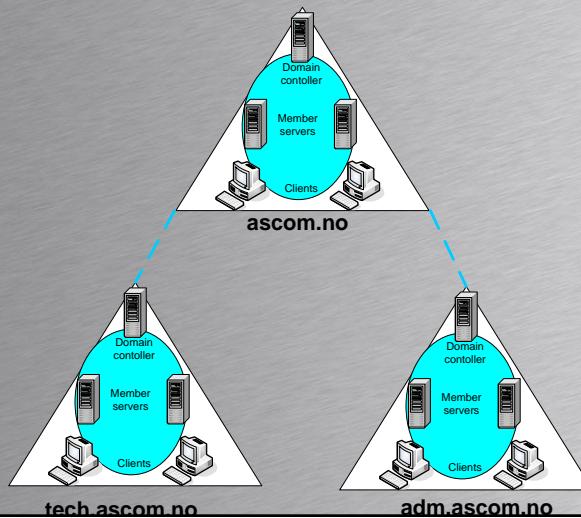
A record in DNS	IP address
dc.ascom.no	192.168.1.10
server1.ascom.no	192.168.1.21
server2.ascom.no	192.168.1.22
client1.ascom.no	192.168.1.101
client2.ascom.no	192.168.1.102



## The AD tree

**ascom**

- A tree consist of at least one domain
  - Domains in a tree trust each other

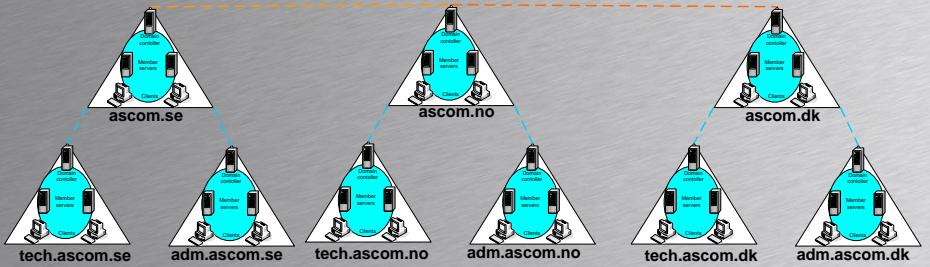


## The AD forest

**ascom**

- A forest consist of at least one tree
  - trees in a forest configures to trust each other
- It is possible to build big organizational networks reflecting the actual organization
  - Not organization adapting to technology but technology adapting to organization

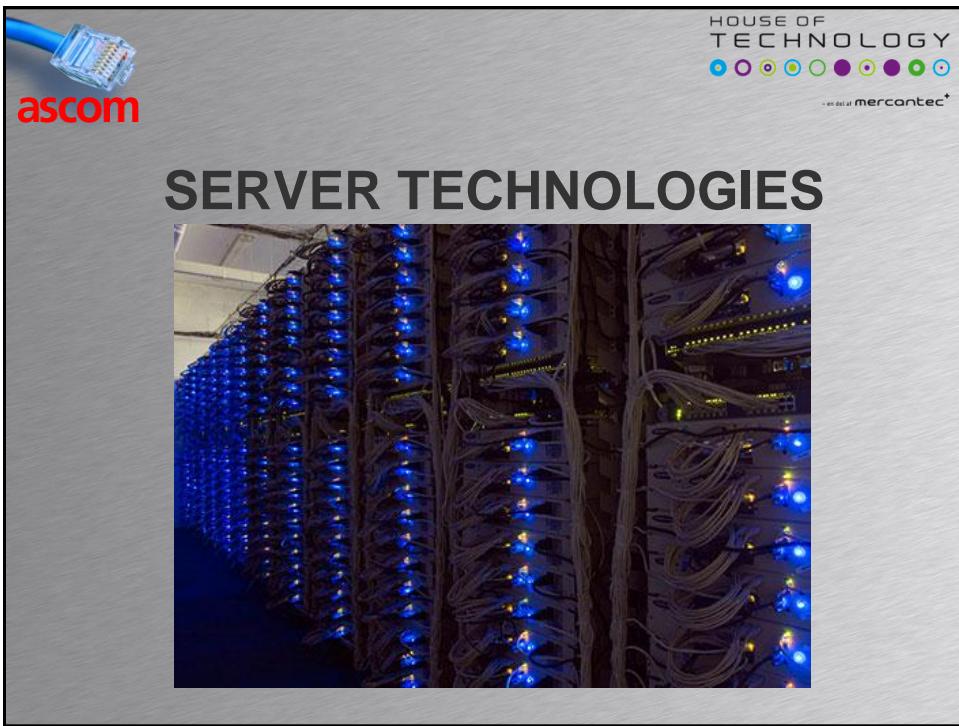
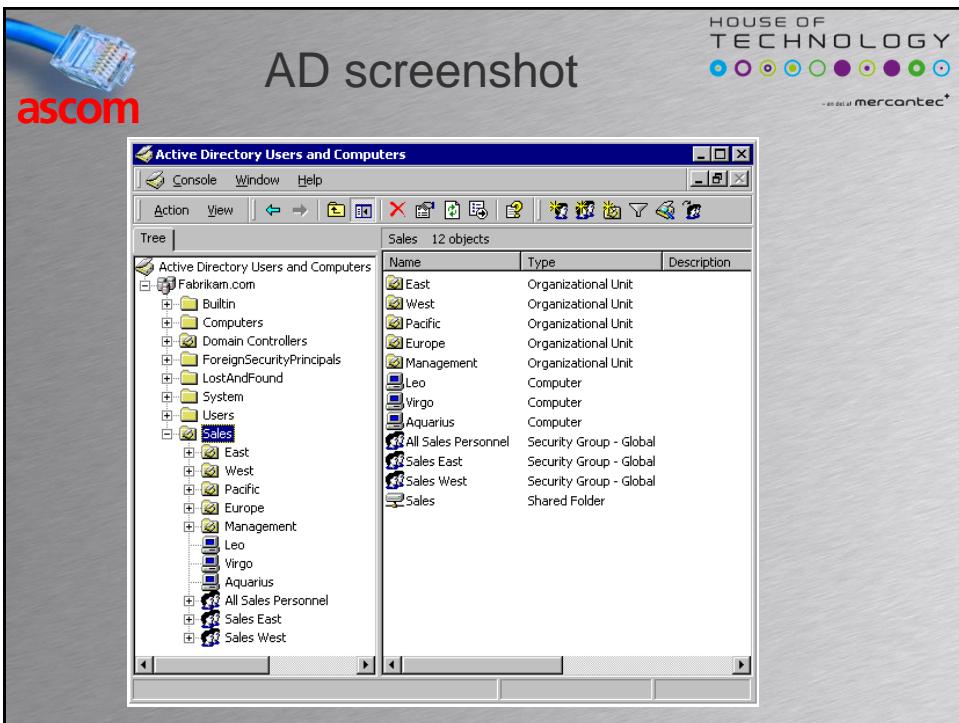


## Some AD buzzwords

**ascom**

Buzzword	Explanation
Domain member	A host – server or client – belonging to a domain
Domain controller(s)	One ore more servers holding the Active Directory
Domain	Consists of at least one DC and zero or more domain members
Tree	A tree consists of one or more domains grouped in a hierarchy
Forest	A collection of one or more trees
Object	A collection of properties which together is a resource For example a user is an object consisting of many properties -username, login name, password, extension.....
OU	Organizational Unit – A container holding objects for easy administration.  For example: If a OU is holding 1000 user objects – You can configure a policy on the OU to a new background image on the desktop. Then all the users PC's will show that image.





## Client/Server

**ascom**



- Basically a client is a program that ask a question using a specific protocol
- Basically a server is a program that can answer a question using the same specific protocol.
- For example
  - A web browser (client) requesting to see a web page using the http protocol. (request)
  - The web server sending the web-page to the client using the http protocol. (response)



**ascom**

## Server operating systems



- Different kind of server operating systems exist
- For example
  - Windows 2008 server
  - Windows 2012 server
  - Redhat enterprise server Linux version 6
  - Ubuntu Linux server version 12.1
  - IBM AIX Unix version 7.1
  - Apple Mac OS server
  - IBM i (Previously OS/400)
  - ....



## Which server goes where?

**ascom**

HOUSE OF  
TECHNOLOGY  
• ○ ◎ ◉ ◇ ◆ ◁ ◃  
- en de la mercantec\*

- Basically all server OS solves the same tasks – Running server programs
- A specific OS is chosen from
  - Preference (What the administrator likes)
  - Price and performance
  - Some server programs can only run on some server OS's
    - For example Microsoft Exchange Server
    - Business Critical server programs such as big banking server running on a huge IBM mainframe



**ascom**

HOUSE OF  
TECHNOLOGY  
• ○ ◎ ◉ ◇ ◆ ◁ ◃  
- en de la mercantec\*

Thank you for listening

